

# NEWSLETTER

PY14 / Q1

## THANK YOU!

The Vermont E-Cycles State Standard Plan (SSP) team at the National Center for Electronics Recycling (NCER) and Northeast Recycling Council (NERC) are pleased to provide this collector newsletter for Q1 2025. Looking back at Program Year 13, Vermont E-Cycles is happy to announce that the program collected and recycled 2,138,526 pounds of electronics, which is 3.3 lbs. per capita.

**Thank you for all you have done to make the program a success!**



Figure 1

### NOTICE ABOUT PCB CAPACITORS

It is a rare occurrence, but Good Point Recycling (GPR) has seen some old PCB capacitors coming in through collections. To be clear, these are non-covered devices and should never be mixed with covered electronic waste under Vermont E-Cycles or other non-covered devices. These look similar to the picture in Figure 1. If you receive these, it is important to contact GPR or your recycler before you send them in any shipment. The recycler will need verify ahead of time that they are PCB-free before agreeing to receive them.

*“PCB Capacitors are rare but should never be sent with Vermont E-Cycles shipments. If you have any doubt, contact your recycler.”*

Polyfluorobiphenyls were phased out in 1979, so they are rare now, and modern capacitor makers no longer write "PCB-free" on them since they were phased out so long ago. Any indicator, such as a bar code, web address, or country of manufacture is generally enough evidence to pass them as PCB-free and therefore recyclable.

### RETRAC REPORTS

As a reminder, if you have not submitted your annual report in Retrac for 2024 (PY13), please do so as soon as possible. In January you should have received your annual collection data from Robert Ward at NCER [robert@electronicsrecycling.org](mailto:robert@electronicsrecycling.org). If you have questions about Retrac, please contact Sarah Hobson or Becky Webber at ANR – see ANR contact info. below.

### ANR CONTACTS

- E-Cycles Hotline: 1-855-6ecycle ([1-855-632-9253](tel:1-855-632-9253))
- Sarah Hobson: [\(802\) 636-7926](tel:802-636-7926) or [sarah.hobson@vermont.gov](mailto:sarah.hobson@vermont.gov)
- Becky Webber: [\(802\) 522-3658](tel:802-522-3658) or [rebecca.webber@vermont.gov](mailto:rebecca.webber@vermont.gov)

### PROGRAM CONTACTS & REMINDERS

If you need assistance in submitting your shipment request and receiving a BOL, please contact the NCER or NERC staff listed below.

#### Pickup requests, BOL issues:

Sophie Leone, [sophie@nerc.org](mailto:sophie@nerc.org), 802-490-9854.

If unable to reach, contact Jason Linnell: [jlinnell@electronicsrecycling.org](mailto:jlinnell@electronicsrecycling.org)

#### Website/login/payment record issues:

Robert Ward, [robert@electronicsrecycling.org](mailto:robert@electronicsrecycling.org), or Jason Linnell

**Contracting/recycler pickup or pallet/gaylord issues:** Jason Linnell

**If you have already received your BOL via email and are waiting for the pickup date to be scheduled, please first contact your designated recycler:**

- Good Point: [schedule@retroworks.com](mailto:schedule@retroworks.com), 802-382-8500, leave a voicemail if no answer as a transcription goes to multiple contacts
- URT: [customerservice@urtsolutions.com](mailto:customerservice@urtsolutions.com), 877-278-0799 option 8
- ERI: 508-903-4521

If the recycler does not respond in a reasonable amount of time, please contact Jason Linnell at NCER. ANR staff are not in a position to assist with BOL or pickup scheduling requests but can be contacted as a last resort if no one else on the recycler staff or SSP team can be reached.